



Dear Residents, Family Members and Friends,

This newsletter is being sent to all responsible parties listed as the primary contact for the Baldwin Care Center. Birch Haven Assisted Living is sending this newsletter to responsible parties. The Apartment Manager distributes copies to the Birchwood Apartment tenants. Responsible parties can direct their family members to the Baldwin Care Center website at www.baldwincarecenter.com to read current and previous newsletters. If there is a topic that you would like discussed in this newsletter, please feel free to contact me via email at elafavor@baldwincarecenter.com or by phone at 715-684-3231, Ext. 103.



Since the last newsletter, we have had two cases of COVID-19 in the Birchwood Apartments including one tenant and one staff member. The Baldwin Care Center had a resident and a staff member test positive. Just a reminder to all family members and friends that visiting is still allowed if a resident in any of the buildings does have COVID-19. It is not recommended to visit COVID positive residents, but if family members wish to, we will provide the personal protective equipment necessary to visit a resident with COVID. Visitation for family members is not impacted by COVID cases. These cases are a good indication that COVID is still present in the community. I am reminding all visitors to make certain that they are wearing a mask during their visit with a resident. I see several family members when I walk by resident rooms that are not wearing masks while visiting. These recent cases are a good indication that we need to continue wearing masks to protect ourselves and our residents. We are still anticipating that the state surveyors will be in the building soon. Personal protective equipment use is something that they are looking very closely at. Please cooperate with this request. Thanks!



It is with a heavy heart that I bring you some very personal news. I have resigned my position as Administrator of the Baldwin Care Center Campus. I have been blessed to be able to work in a great place for the past 34 years! I have accepted an Executive Director position at a very similar long term care setting in Red Wing, MN. My last day at the Baldwin Care Center will be Friday, August 12th. The decision to change positions has been one of the most difficult decisions of my life. In the field of long- term care, the residents and staff become extended family. It will be very difficult to leave the people I have developed relationships with. This has not just been just a job to me, it has been my life. I am very proud of the changes that have been made under my watch, especially the construction of the new Baldwin Care Center and remodeling of the original Baldwin Care Center to create Birch Haven Assisted Living. I know that this organization will continue to operate well without me and will continue to care for residents of the Baldwin area into the future. I am working with the Board of Directors and the Department Managers on a plan for transition if a permanent replacement is not found before August 12th. The State of Wisconsin requires that an acting Administrator be named after August 12th. The plan would be that Denise Hague, RN, Director of Nursing at the Baldwin Care Center would be the Acting Administrator. The state allows a facility 120 days to have someone who is unlicensed working in the role of Administrator. We would anticipate that a permanent replacement would be found in 4 months. If you have any questions about any of this information, please feel free to reach out to me via email or phone.



The State of Wisconsin Department of Health Services is re-introducing a program that was quite successful previously. The recycled program is called WisCaregiver Careers 2.0. The State is using civil money penalties (fines) from nursing homes to assist in funding for the program. Employers sign up to participate in the program. Employers agree to hire WisCaregivers as CNA trainees and then coordinate and pay for their CNA training upfront. If employees remain at a facility for 6 months, employers agree to provide their WisCaregivers \$500 retention bonuses. Employers can also choose to participate in mentorship programming offered by WisCaregiver Careers. The program will reimburse employers \$500 for mentor bonuses awarded when mentees achieve 6-month retention. WisCaregiver Careers will reimburse employers training for those who attain CNA certification at a flat rate of \$700 as well as \$500 for the WisCaregiver retention bonus. Hopefully this program will assist with staffing for the 200+ skilled nursing facilities in the state that are participating. If any family members or friends reading this know someone who has an interest in receiving this free CNA training, please send them our way.

*Eileen LaFavor,
Administrator*

